House and Pool Rules

Villa Ohana · Oasis de Nazaret · Lanzarote

Welcome! To make sure you and all future guests feel at home at Villa Ohana, please read these rules and share them with everyone in your group. Please sign the last page and upload it with your online registration.

YOUR STAY

- A maximum of **6 people** may stay overnight at the villa – only the guests you registered. If your group changes, please let us know in advance.
- Parties and events are not permitted. Please be considerate of the neighbours, especially in the evening and at night.
- Villa Ohana is a non-smoking house – please do not smoke inside, on the terraces or anywhere on the property.
- Pets are not allowed. Please do not feed any animals on the property.
- Children are very welcome. Please read the pool safety notice.

ARRIVAL AND DEPARTURE

- Check-in is from **4 pm**, check-out by **10 am**. If we can arrange it, we are happy to offer an earlier arrival or later departure – just ask.
- Your personal door code is only valid for the duration of your stay.
- When you leave, please leave the villa tidy: dishes washed, rubbish in the bins, windows and doors closed.

IN THE HOUSE

- Please lock doors and windows when you leave the house and switch off the air conditioning.
- Has something broken or is something not working? Please tell us straight away – we can usually help quickly. Damage caused by guests will be charged at a reasonable cost.
- Instructions for the induction hob, washing machine and dishwasher are in the house. We are happy to help with any questions.
- Water and electricity are precious on Lanzarote – please use them sparingly.
- Please put nothing but toilet paper in the toilets – no wet wipes, sanitary products or nappies.
- Please do not walk into the house dripping wet or sit on sofas and chairs in wet swimwear. Wet tiles are slippery.
- For stays of 13 nights or more, a mid-stay clean with fresh bed linen and towels is included. For shorter stays it is available on request for €70.

POOL

- The pool is heated. Please cover it with the thermal cover overnight and when you are out – this keeps the water warm.
- Please shower and rinse off sand before swimming. Sunscreen should be allowed to soak in for about 30 minutes.
- Please do not jump into the pool or run around it – the surrounding area is slippery when wet.
- No glasses, bottles or food in the pool or right at the edge of the pool.
- Please do not throw stones, pebbles or small objects into the pool – they damage the filter system.
- The pool service comes once or twice a week, usually on Mondays and/or Thursdays.

POOL SAFETY NOTICE

- The pool is **not fenced** and is right next to the house. Small children can reach it easily — there is a **risk of drowning**.
- Children who cannot swim confidently must be **supervised by an adult at all times** in and around the pool.
- When no adult is at the pool, please keep the door from the living room to the terrace closed and locked.
- The depth is marked at the edge of the pool. You use the pool at your own responsibility.

EMERGENCIES

- Emergency number (ambulance, fire brigade, police): **112**. English- and German-speaking doctors are available in Costa Teguise and Puerto del Carmen.
- You can reach us at any time: Marne +49 176 48151717 · Verena +49 176 48226633 · villa@villaohana.es

LIABILITY AND TERMS

- We are not liable for valuables and personal belongings unless we are at fault. Our statutory liability for intent and gross negligence and for injury to life, body and health remains unaffected.
- If an urgent repair is needed, we or tradespeople we have instructed may enter the villa by arrangement, and in emergencies without prior notice.
- We are happy to send on any items left behind if you contact us within 14 days and cover the shipping costs.
- In all other respects our rental terms apply (payment, cancellation, liability): **villaohana.es/rental-terms**

Thank you — we wish you a wonderful holiday!
Verena and Marne Benedetti

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CONFIRMATION

I have read and accept the house and pool rules, including the pool safety notice. I will pass this information on to everyone in my group and make sure that children are supervised at the pool.

Stay from _____ to _____

	FIRST AND LAST NAME OF ALL GUESTS	AGE, IF UNDER 18
1		
2		
3		
4		
5		
6		

Place, date

Signature of the responsible person

Please sign this page, take a photo or scan it, and upload it with your online registration.